

QINGLING WARRANTY TERMS



WARRANTY TERMS

- ✓ **Warranty period:** calculate from the date of the invoice issued of the car, end in the last day of the warranty period or the full mileage exceeding the odometer (if exceeding on time and mileage which arrives first), the vehicle is no longer entitled to warranty rights if time or mileage is out of the scope according to the normal odometer display. If the odometer has a replacement record, mileage is calculated from the vehicle changing ownership, the warranty period is calculated from the date that the vehicle sold to the original owner, and the mileage is accumulated.
- ✓ **Warranty Scope:** during the warranty period, quality defects or damages caused by parts design, production, assembly, and raw materials defects (except consumables or maintenance of parts during the warranty period that not extend the warranty period of the vehicle or parts).
- ✓ **Repair costs:** Vehicle maintenance costs covered under warrants, including main floor costs, spare parts costs, and accessories costs, will be borne by QINGLING, with no cost to the customer.
- ✓ **Repair time:** During the warranty period, QINGLING authorized service centers requires a reasonable and sufficient amount of time to complete the warranty repairs.
- ✓ **Additional Costs:** This vehicle warranty excludes coverage for financial losses arising from the vehicle's non-operation, as well as any supplementary expenses unless mandated by national laws and regulations. Such expenses comprise economic and time-related losses due to vehicle inoperability, storage fees, rental costs, mobile repair services, towing charges, and incidental expenses like accommodations and dining.

NOT COVERED UNDER THE SCOPE OF THIS WARRANTY.

- Damage to vehicles resulting from incorrect use as outlined in the QINGLING Owner's manual, improper handling, artificial damage, accidents, or other events unrelated to product quality defects as improper charging, etc. and its direct or indirect consequences.
- Failures to carry out regular maintenance of the vehicle according to the QINGLING maintenance schedule or manuals rules result in automatic forfeiture of warranty rights by the user.
- During the warranty period, if the vehicle does not receive regular maintenance according to the maintenance manual procedures by an authorized QINGLING service center, or if disassembly is caused by using unauthorized parts without QINGLING consent, the warranty may be voided.
- Damage to vehicles that under the special conditions of use (such as for acid or alkali, test, salt, etc.) beyond the regulation limit scope of "Owner's manual" (such as maximum load capacity, etc.).
- Component failures caused by unauthorized lead-materials, such as lubricating oil, brake fluid, coolant, etc.
- Damage to vehicles caused by using corrosive or inferior cleaners.
- Any modifications made without QINGLING consent, including changes to vehicle performance or embedding its ranges, will void the warranty for any resulting failures.
- Lesions due to acid raining, sea salted-sand or severe corrosive gas/vapors invasion when the vehicle fields, or from external paint rate of the vehicle against outside.
- Damage caused by force majeure (earthquake, flood, hurricane, hail, and other natural disasters), or by fire, car accident, theft and other human error or negligence and secondary damage.
- Any vehicle modifications caused by drill, chemical magnets, seawater, sea breezes, salt or other medium corrosion, and part or vehicle vehicle body by abnormal or misuse.
- Defects that are extremely minor and do not impact the quality or functionality of the product, determined not to be attributable to material or manufacturing defects.
- The vehicle warranty expires when the serial salvage of the vehicle is not available after the odometer has been adjusted or replaced.

MODEL NB1 4.5T

QINGLING trucks will offer free repairs or replacement parts as per the terms of this warranty policy.

PARTS CLASSIFICATION AND WARRANTY PERIOD

SPARE PARTS WARRANTY

Vehicle Warranty Period		HV Battery Warranty Period
5 Years or 200,000 km		8 Years or 400,000 km
Parts	Warranty Period	Items
Key Parts	5 years/200,000kms	Electric motor and controller assembly
HV Battery	8 years/400,000kms	Power battery (battery assembly ≥ 70%)
EV Special Parts	5 years/200,000kms	DCDC, high voltage box & cables, on-board charger, charge socket, vehicle control unit (VCU), low voltage electronic control unit, power steering, vehicle remote monitoring terminal.
Wearing Parts	1 year/20,000kms	Tire, wiper blade, rubber busing, oil seal, seals, brake and clutch systems, 12V air-condition, etc.
Consumable Parts	3 months/10,000kms	Relays, fuse, filter, brake lining, wiper blades, light bulbs, battery of remote controller
Vehicle Parts	5 years/200,000kms	All other parts

Spare Parts Category	Warranty Period	Items
Category A	3 months/5,000kms	Relays, fuses, tires, brake linings, wiper blades, light bulbs
Category B	1 year/20,000kms	Other spare parts except category A



BUILT FOR BUSINESS. BACKED FOR THE LONG HAUL.



AUSTRALIAN
SUPPORT & PARTS



24/7 ROADSIDE
ASSISTANCE



AUTHORISED DEALER
NETWORK

5 YEAR
200,000KM
VEHICLE WARRANTY

8 YEAR
400,000KM
CATL BATTERY WARRANTY