

JAC Warranty Terms

Warranty terms

- Warranty period:** calculate from the date of the invoice issued of the car, end in the last day of the warranty period or the final mileage according to odometer (it depends on time and mileage which arrives first, the vehicle is no longer entitled to warranty rights if time or mileage is out of the scope; according to the normal odometer display, if the odometer has a replacement record, mileage is accumulated); If the vehicle changes ownership, the warranty period is calculated from the date that the vehicle sold to the original owner, and the mileage is accumulated.
- Warranty Scope:** during the warranty period, quality defects or damages caused by parts design, production, assembly, and raw materials defects; replacement or maintenance of parts during the warranty period shall not extend the warranty period of the vehicle or parts.
- Repair costs:** Vehicle maintenance costs covered under warranty, including man-hour costs, spare parts costs, and accessories costs, will be borne by JAC, with no charges to the customer.
- Repair time:** During the warranty period, JAC's authorized service centers requires a reasonable and sufficient amount of time to complete the warranty repairs.
- Additional Costs:** This vehicle warranty excludes coverage for financial losses arising from the vehicle's non-operation, as well as any supplementary expenses unless mandated by national laws and regulations. Such expenses comprise economic and time-related losses due to vehicle inoperability, storage fees, rental costs, mobile repair services, towing charges, and incidental expenses like accommodation and dining.

Not covered under the scope of this warranty.

- Damage to vehicles resulting from incorrect use as outlined in the JAC Owner's manual, improper handling, artificial damage, accidents, or other causes unrelated to product quality (such as improper charging), can lead to direct or indirect damage.
- Failure to carry out regular maintenance of the vehicle according to the JAC maintenance schedule manuals rules result in automatic forfeiture of warranty rights by the user.
- During the warranty period, if the vehicle does not receive regular maintenance according to the maintenance manual procedures by an authorized EV service centre, or if damage is caused by using unauthorized parts without JAC's consent, the warranty may be voided.
- Damage to vehicles that under the special conditions of use (such as for auto rally, test, etc.), or beyond the regulation limit scope of "Owner's manual" (such as maximum load capacity, etc.).
- Component failures caused by unauthorized liquid materials, such as lubricating oil, brake fluid, coolant, etc.
- Damage to vehicles caused by using corrosive or inferior cleaner.
- Any modifications made without JAC Motors' consent, including changes to vehicle performance or extending its range, will void the warranty for any resulting failures.
- Losses due to not visiting an authorized EV service centre promptly for repairs when the vehicle fails, or from continued use of the vehicle against advice.
- Damage caused by force majeure (earthquake, flood, hurricane, hail, and other natural disasters), or by fire, car accident, theft and other human error or negligence and secondary damage.
- Any vehicle malfunction caused by dust, chemical reagents, seawater, sea breeze, salt or other similar reasons, and part or whole vehicle body immersed in water.
- Defects that are extremely minor and do not impact the quality or functionality of the product, determined not to be attributable to material or manufacturing defects.
- The vehicle warranty repairs where the actual mileage of the vehicle is not available after the odometer has been adjusted or replaced.

Model N45 & N55

JAC Trucks will offer free repairs or replacement parts as per the terms of this warranty policy.

Parts classification and Warranty Period

Spare Parts Warranty

Vehicle Warranty Period	HV Battery Warranty Period
3 Years or 200,000Km	3 years or 200,000Km

Parts	Warranty Period	Items
Key Parts	3 years/200,000kms	Electric motor and controller assembly
HV Battery	3 years /200,000Km	Power battery (battery capacity≥75%)
EV Special Parts	3 years/200,000kms	DCDC, high voltage box & cables, on-board charger, charge socket, vehicle control unit (VCU), low voltage distribution controller, gear selector, vehicle remote monitoring terminal
Wearing Parts	1 year/30,000kms	The vehicle glass, rubber strips, all oil seals, audio and video systems, 12 V batteries, tires.
Consumable Parts	3 months/8,000kms	Relays, fuse, filter, brake lining, wiper blades, light bulbs, battery of remote controller
Vehicle Parts	3 years/200,000kms	All other parts

Spare Parts Category	Warranty Period	Items
Category A	3 months/8,000kms	Relays, fuses, tires, brake linings, wiper blades, light bulbs
Category B	1 year/30,000kms	Other spare parts except category A